

White Paper

Software as a Service (SAAS) is now the fastest growing service in Microsoft Solutions Portfolio. Complementary service offered by IBM (Software On Demand) and Sun Microsystems (One Sun) brings software solutions into the commodity mainstream.

Over the last 5 years Blue Chip organisations have been progressively reducing their branch based Client/Server architectures and replacing them with centrally deployed Data Centres that are physically and electronically secure and have a single connection to the Internet. These data centres are supported by technical staff on site 24 X 7, 365 Days of the Year. They are on call to provide technical support and guidance and also provide routine but irksome tasks such as providing daily backup and restore services and ensure that the servers and Internet connections are continuously up and running.

The services are available over a secure, encrypted connection reached through an Internet browser from anywhere in the world that has access to an Internet Connection. This is now a standard Windows facility called Terminal Services and 'look and feel' for the user is indistinguishable from running the application on their local desktop.

The built in advantages are that the client always has access to the latest version of the application software and no longer has to set aside funds to pay for costly upgrades. This flexible 'on demand' service is made available through an affordable monthly subscription.

Secure Virtual Office uses Citrix Presentation Server 4.0e for enhanced security and ultra thin band width to support any Windows based applications. Although we recommend an always on broadband connection, in practice several users can be accommodated over a 56k modem connection.

Core applications include:

MS Office

Any Windows based Accountancy Application

MS Exchange E-Mail

ACT! or MS CRM, or FlightDeck (Customer Relationship Management)

MS SharePoint Portal 2007 – the new collaborative and team working environment available as a standard module within MS Windows Server 2003

Neoware thin client devices

Mobile 5

BlackBerry

Business Continuity

Very affordable 'Remote Offsite Backup'.

Who should be Interested

Any company that has:

- more than one site is throwing money away if they do not consolidate their IT facilities on a Data Centre solution

- any e-commerce site taking orders should be contemplating joining up their 'order fulfilment' back office systems by co-positioning both their sites in data centres on the Internet Backbone
- any company with antiquated hardware and or software should consider upgrading to a modern Internet based, hosted solution and avoid expensive capital outlays. Remember, monthly subscriptions are 100% allowable against Corporation Tax
- Any start-up or fast growing company that wants to conserve cash to support even more vital business opportunities

Accreditations held by Secure Virtual Office

Microsoft Registered Partner

AMBAS

ITTT

MBCS

MCP

Quick Books Professional Advisor

Registered Member of the Business Continuity Forum

Contact Information

Bill Duncan

Director

19 Chancel Way

Charlton Kings

Cheltenham

GL53 7RR

Telephone: 0845 130 6063

Mobile: 07850 463799

Email: bill.duncan@securevirtualoffice.com

Web: www.securevirtualoffice.com